



Case Study 3

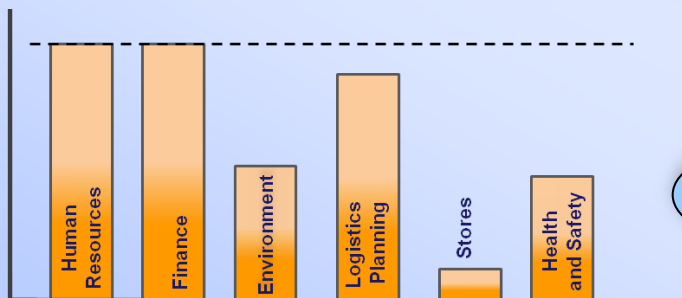
Administration Areas in Large Processing Plant

Result
Trained, empowered employees.
33% Fixed cost reduction
Net productivity increase
Established a clear operating process

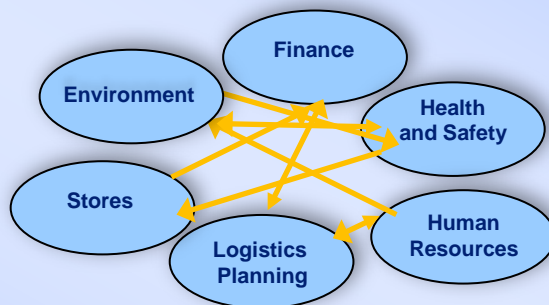
Previous Condition

- Loose departmental organisation and no clear Standard Work.
- Under-utilised departmental people with varying skill levels.
- High levels of task duplication between departments.

Imbalanced workload



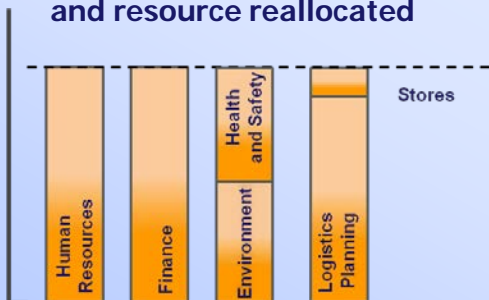
No clear Roles and Responsibilities



Current Condition

- Rebalanced workload and departmental responsibilities revised.
- Waste is removed from the system of work and Standard Work applied.
- Model structure developed for wider application.
- Faster processing of tasks at lower lead-times.

Work Content Re Balanced and resource reallocated



Revised departmental responsibilities



Tools Used

Problem Solving, Policy Deployment, 5S, 7 Wastes and Standard Work

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